

The Spa at Ancaster

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Zinnia Esthetique Inc

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28 February 2007

Dear Curt

Thank you for building our new addition to the Spa.

We are extremely pleased we selected Bavco as the general contractor for the project. Not only has the work been completed on schedule and on budget, but we have been most impressed with the quality of the workmanship, and the way in which you co-ordinated all the sub-trades throughout the building period.

Your site foreman, Ken, never missed a day on site, and was always most helpful and offered constructive suggestions whenever appropriate. He even took the trouble to come to the site during inclement weather at weekends just to make sure everything was OK. I could not praise his work ethic more highly. He is a credit to your company.

Many of our clients have also been impressed by the quality of the work you have done. Comments from our clients such as "Wow. These guys are really good" have been commonplace throughout the construction process.

We are also most appreciative of the way in which you scheduled and arranged the work to allow our normal day-to-day operations of the Spa to continue.

It is clear that Bavco employees and your sub-contractors all have pride in their work. The results are there for everyone to see. You can be assured that we will be recommending Bavco to all our clients, and should you wish to use the Spa as a reference for any of your potential future works, we will be delighted to explain why they need look no further than "going with Bavco"

Once more our most sincere thanks for a job well done.

Sincerely

Zinnia and Derek Watts
The Spa at Ancaster